



# OPTUM NETWORK PROVIDERS WITH TARGETED CARE COORDINATION

Reviewed bi-weekly  
Updated December 9, 2022



REGION 1		
Bonners Ferry		
Rawlings Community Counseling		
6807 Cody St. Bonners Ferry, ID 83805 (208) 267-0900	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Coeur d'Alene		
Idaho Youth Ranch		
1609 N Government Way Coeur d'Alene, ID 83814 (208) 667-3340	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult, Infant



## Heritage Family Support

2201 Ironwood Pl  
Coeur d'Alene, ID 83814  
(208) 769-4222

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Hayden

## Lake City Counseling Center

9705 N Shaw St  
Hayden, ID 83815  
(208) 625-9981

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## REGION 2

## Lewiston

## Northwest Children's Home Behavioral Health Clinic

602 13<sup>th</sup> Street  
Lewiston, ID 83501  
(208) 746-3388

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Sequoia Counseling Services, Inc.

531 Bryden Ave  
Lewiston, ID 83501  
(208) 798-1646

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Moscow

## Scott Community Care

317 W Sixth Street  
Moscow, ID 83843  
(208) 882-3504

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Orofino

## A to Z Counseling

1275 Riverside Ave.  
Orofino, ID 83544  
(208) 476-7483

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## REGION 3

## Nampa

## Access Behavioral Health



3307 Caldwell Blvd, Ste. 104  
Nampa, ID 83651  
(208) 465-4833

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

### CenterPointe, Inc.

915 Parkcentre Way Ste 7  
Nampa, ID 83651  
(208) 442-7791

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Preschool, Adolescent, Child, Adult

### LIFE Counseling Center

112 12th Ave Rd  
Nampa, ID 83686  
(208) 465-5433

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

### Pathways of Idaho, LLC

204 10th Ave S  
Nampa, ID 83651  
(208) 466-2229

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## REGION 4

### Boise

#### A Body and Mind Health Services

148 S Cole Rd  
Boise, ID 83709  
(208) 683-8320

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

#### Ability Health and Rehabilitation, LLC

10101 W Overland Rd Ste 110  
Boise, ID 83709  
(208) 333-9578

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

#### Access Behavioral Health Services

1276 W River St Ste 100  
Boise, ID 83702  
(208) 338-4699

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

#### Advocate Warriors, LLC

8918 W. Northview St.  
Boise, ID 83704  
(208) 421-6612

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

#### Children's Home Society of Idaho (Warm Springs Counseling)

740 E Warm Springs Ave  
Boise, ID 83712  
(208) 323-7797

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult



<b>Noble Intent, LLC</b>		
10448 W. Garverdale Ct. Boise, ID 83704 (208) 286-1529	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Pathways of Idaho, LLC</b>		
545 N Benjamin Ln Ste 175 Boise, ID 83704 (208) 322-1026	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Real Solutions Counseling</b>		
1011 W Williams St Ste G Boise, ID 83706 (208) 991-0222	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>STARR Family Behavioral Health, LLC</b>		
8100 W Emerald St Ste 150 Boise, ID 83704 (208) 908-6399	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, ARABIC, SPANISH, SOMALI Age Group: Adolescent, Child, Adult
<b>Kuna</b>		
<b>Kuna Counseling Center</b>		
145 E Deer Flat Rd Kuna, ID 83634 (208) 922-9001	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>Meridian</b>		
<b>InRoads, Inc.</b>		
3288 E Pine Ave. Meridian, ID 83642 (208) 888-8887	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Limitless Life Counseling, LLC</b>		
3071 E Franklin Rd Ste 201 Meridian, ID 83642 (208) 807-2877	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>REGION 5</b>		
<b>Twin Falls</b>		
<b>Alliance Family Service, Inc.</b>		
550 Polk St., Ste. A Twin Falls, ID 83301 (208) 737-0572	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult



<b>Community Support Center, Inc.</b>		
336 Main Ave S. Twin Falls, ID 83301 (208) 737-0777	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>Crosspointe Mental Health, LLC</b>		
1363 Fillmore St. Twin Falls, ID 83301 (208) 736-7090	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Family Health Services</b>		
607 2 <sup>nd</sup> Ave. E. Twin Falls, ID 83301 (208) 737-6711	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>ProActive Advantage, LLC</b>		
264 Main Ave S Twin Falls, ID 83301 (208) 734-0407	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, FRENCH Age Group: Adolescent, Child, Adult
<b>Positive Connections</b>		
1373 Fillmore St. Twin Falls, ID 83301 (208) 737-9999	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Treatment and Recovery Clinic</b>		
630 Addison Ave. W., Ste 1000 Twin Falls, ID 83301 (208) 736-5048	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Valley Community Counseling, Inc.</b>		
419 Shoup Ave. W. Twin Falls, ID 83301 (208) 736-0695	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Walker Center for Alcoholism and Drug Abuse, Inc.</b>		
1102 Eastglen Way Twin Falls, ID 83301 (208) 734-4200	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>REGION 6</b>		
<b>Blackfoot</b>		
<b>Still Waters Counseling</b>		



1309 Camas St  
Blackfoot, ID 83221  
(208) 782-0675

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Chubbuck

### Center Counseling, LLC

265 E Chubbuck Rd  
Chubbuck, ID 83202  
(208) 237-1711

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Pocatello

### Community Mental Health Services

720 E Lander St  
Pocatello, ID 83201  
(208) 478-2172

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Hope Tree, Inc.

109 N. Arthur Ave Ste 203  
Pocatello, ID 83204  
(208) 234-4673

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH, ROMANIAN, SPANISH  
Age Group: Adolescent, Child, Adult

### Portneuf Valley Family Center

444 Hospital Way Ste 477  
Pocatello, ID 83201  
(208) 233-7832

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Willow Sage Services

440 E Clark St Ste A  
Pocatello, ID 83201  
(208) 233-1276

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## Preston

### Priestley Mental Health

75 S 1<sup>st</sup> W  
Preston, ID 83263  
(208) 852-2370

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

## REGION 7

## Ammon

### Badger DBA Rehabilitative Health Services

1675 Curlew Dr.  
Ammon, ID 83406  
(208) 523-5319

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult



<b>Healthy Care Solutions, LLC</b>		
3522 Briar Creek Ln. Ammon, ID 83406 (208) 529-1660	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, GERMAN, AMERICAN SIGN LANGUAGE Age Group: Adolescent, Child, Adult
<b>Pearl Health Clinic</b>		
2705 E. 17 <sup>th</sup> St. Ammon, ID 83406 (208) 346-7500	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult, Infant
<b>Blackfoot</b>		
<b>Stewards of Recovery</b>		
495 Emerald Ave. Blackfoot, ID 83221 (208) 932-4493	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Idaho Falls</b>		
<b>AmericaHealth</b>		
1301 E 17th St Ste 5 Idaho Falls, ID 83404 (208) 538-3122	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Allstar Counseling</b>		
550 2nd St Ste 269 Idaho Falls, ID 83401 (208) 529-2211	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Answers, LLC</b>		
855 N Capital Ave Idaho Falls, ID 83402 (208) 552-0855	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Children's Supportive Services, Inc.</b>		
1565 E Lincoln Rd Idaho Falls, ID 83401 (208) 524-8996	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>Community Mental Health Services</b>		
1400 Benton St. Idaho Falls, ID 83401 (208) 524-8339	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Innovative Health Care Concepts</b>		



111 E 16th St. Idaho Falls, ID 83404 (208) 523-1130	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>Mountain West Supportive Services</b>		
1970 E 17th St Ste 101 Idaho Falls, ID 83404 (208) 715-0218	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>One Love Agency</b>		
2235 E 25 <sup>th</sup> St Ste 200 Idaho Falls, ID 83404 (208) 991-4296	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child
<b>Reddoor Rehabilitation, Inc.</b>		
2235 E 25 <sup>th</sup> St Ste 185 Idaho Falls, ID 83404 (208) 354-3005	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Serenity Human Service Coordination</b>		
560 3rd St. Idaho Falls, ID 83401 (208) 403-2825	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Stewards of Recovery</b>		
685 1st St. Idaho Falls, ID 83401 (208) 932-4493	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Stewards of Recovery</b>		
755 Lomax St. Idaho Falls, ID 83401 (208) 932-4493	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>The Counseling Clinic of Youth &amp; Renewal Service</b>		
1600 John Adams Pkwy Ste 102 Idaho Falls, ID 83401 (208) 523-0787	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Willow Sage Services</b>		
211 S Woodruff Ave Ste A3 Idaho Falls, ID 83401 (208) 524-4818	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>Rexburg</b>		
<b>AmericaHealth</b>		





30 Madison Professional Park  
Rexburg, ID 83440  
(208) 356-4459

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

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Optum Civil Rights Coordinator  
11000 Optum Circle  
Eden Prairie, MN 55344  
Phone: 888-445-8745, TTY 711  
Fax: 855-351-5495  
Email: [Optum\\_Civil\\_Rights@Optum.com](mailto:Optum_Civil_Rights@Optum.com)

If you need help with your complaint, please call the toll-free number (855) 202-0973. TTY 711. You must send the complaint within 60 days of when you found out about the issue.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

**Online** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)

**Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

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[Language Assistance Services and Alternate Formats, continued]

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